



CITY OF PLATTSMOUTH

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PRESS RELEASE

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Recent water main breaks

The City of Plattsmouth Water Department has been working for the past few days on several water main breaks. The water main breaks were due to a failure of pressure transducer in the water booster station. The pressure transducer has been replaced, and the booster station is working correctly. The three water main breaks were repaired, and mains were flushed. The water main breaks and flushing may cause sediments in the system to be agitated resulting in discolored water. City Staff will continue monitoring the system. Updates are shared through the City's website and the city's alert system. Please sign up for city text alerts at www.plattsmouth.org

The City's drinking water remains safe for human consumption. Some water customers may notice changes in water aesthetics, including red/brown water discoloration. Anyone experiencing water discoloration should follow the information below and flush your water system. If problems persist, including reduction in pressure, please call the Water Department at 402-296-2522 and report the issue. Routine water sampling will continue.

Water customers experiencing water discoloration are asked to do the following things before contacting the Plattsmouth Public Works Department:

- Flush all faucets and fixtures on the property by running water for at least 15 minutes.
- Remove and clean shower heads and sink screens.
- If you have in-home water filters, change the filters.
- Flush hot water heater per manufacturer's recommendation – most suggest at least annually or after plumbing maintenance or repairs. Contact your plumber if you do not know how to perform this task.
- Inspect your internal plumbing for galvanized pipes. If your home has galvanized plumbing, you may need to flush your system more frequently to remove buildup within your home's plumbing system
- If water discoloration or reduced pressure persists after flushing individual lines, a report may be sent to Public Works Director Nate Taylor at ntaylor@plattsmouth.org.
- Helpful reports should include: address/location experiencing problem, type of problem, duration of problem and contact information. Water concerns can only be addressed if accurate information is provided.