

# Plattsmouth Water Customers:

Water from your tap is safe to drink.

Water meets or exceeds all safe drinking water standards set by the State of Nebraska.

The City's water treatment plant was offline for a period of time due to mechanical issues. The repairs have been made and our plant is back online. While our system was offline, the City was purchasing water from Cass County Rural Water District. Plattsmouth's Water source is groundwater that is treated with a lime softening process at our current treatment plant. The water purchased from Cass County Rural Water District does not have the same softening process. Water discoloration may occur when there are changes in the water system.

- Plattsmouth Water customers experiencing water discoloration are asked to do the following things before contacting the Plattsmouth Public Works Department:
  - Flush hot water heater per manufacturer's recommendation – most suggest at least annually or after plumbing maintenance or repairs. Contact your plumber if you do not know how to perform this task.
  - Flush all faucets and fixtures on the property by running water for at least 15 minutes.
  - Remove and clean shower heads and sink screens.
  - If you have in-home water filters, change the filters.
  - Inspect your internal plumbing for galvanized pipes. If your home has galvanized plumbing, you may need to flush your system more frequently to remove buildup within your home's plumbing system.
- Reports of water discoloration may be sent to Public Works Director Nate Taylor at [ntaylor@plattsmouth.org](mailto:ntaylor@plattsmouth.org).
  - Reports should include: location experiencing problem, type of problem, duration of problem and contact information. Water concerns can only be addressed if accurate information is provided.