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Plattsmouth Water Source Changes

What water customers need to know

Plattsmouth will soon begin receiving treated drinking water from the Metropolitan Utilities District (M.U.D.). This new connection will give the community a more reliable water supply. The city will continue to operate the local water system, send water bills, provide customer service, and respond to emergencies.

What is changing?

· Water will come from M.U.D. through a new line beneath the Platte River.

· The disinfectant will change from chlorine to chloramine, which combines chlorine with a small amount of ammonia.

· Chloramine is EPA-approved and widely used by public water systems.

· The water will continue to meet federal and state drinking water standards and will be safe for drinking, cooking, bathing, laundry, and other household uses.

Will I notice a difference?

Most customers will notice little or no difference. During the transition, you may briefly notice a change in taste, smell, water pressure, or water clarity.

Important health and pet information

Home kidney dialysis: Contact your dialysis provider about the proper water treatment before the change. Dialysis providers routinely use filtration designed for chloramine.

Aquariums, fish tanks, and ponds: Chloramine does not go away when water sits. Treat tap water with a conditioner made to remove or neutralize chloramine before adding it to an aquatic habitat. Untreated water may harm fish and other aquatic life.

If your water looks discolored

Changes in water flow may stir up mineral deposits in water mains. This can cause temporary discoloration and does not usually indicate contamination or a treatment problem.

· Run cold water until it clears.

· Wait to wash light-colored laundry until the water is clear.

· Call the Plattsmouth Water Department if discoloration continues.

Water main flushing

The city will flush water mains to remove sediment and help the transition go smoothly. During flushing, you may notice temporary discoloration, brief pressure changes, or increased water flow. The city will share schedules as the project moves forward.

Billing

Water bills: Water rates are set by the city and are not changing as part of this notice.

Expected Changeover Schedule

The changeover is expected to take three days and will occur within the window of **Mid November to late December 2026.**

Sign Up for Text Alerts

If you have not already done so, please visit the city website to register for text alerts. You will receive the exact changeover dates before the transition begins.