



# PLATTSMOUTH WATER SUPPLY PROJECT FEMA FLOOD RECOVERY #88690

## Frequently Asked Questions (FAQ)

### PROJECT OVERVIEW

This flood recovery project is for the City's new drinking water source. The work includes installation of a new 20-inch water transmission main (MUD source), relocation of utilities including replacement of 8-inch water distribution line, sanitary sewer mains and service lines, replacement of water services to curb stops, replacement of storm sewer system, reconstruction of impacted driveway approaches, replacement of sidewalk, replacement of Avenue B with a standard roadway width, and restoration of disturbed areas. No environment impacts were located on this corridor.

### Project Timeline

Construction along Avenue B (N 23rd Street East to N 15th Street) is anticipated to begin in March 2026. All paving is planned to be completed by December 20, 2026. During the construction period, only local traffic will be allowed. Weather and unforeseen conditions may affect the schedule.

### Q1: How will this project affect my property?

During construction, you **MAY** experience:

- Noise, dust, and vibration from construction equipment
- Short-term utility service interruptions, with advance notice when possible. This includes water, sewer, electrical, natural gas and telecom/internet.
- Temporary access changes to your driveway or street access.
- Street and access driveways will be temporarily surfaced with granular materials.
- Individual property impacts will be minimized as much as possible, areas disturbed will be restored (graded and seeding). Access may be limited at times.

### Q2: Why is the Contractor on my property?

Project plans require the Contractor to work within established **Limits of Construction (L.O.C.)**. These limits are marked and generally located within the City of Plattsburgh right-of-way near your property line or within negotiated easements. If you believe the working limit stakes are incorrect, you may hire a registered land surveyor to verify property boundaries and the limits of construction. **NEVER** move or remove any construction stakes or flags, these items are critical to the safe execution of the work.

### Q3: How is the project funded.

The new water transmission main is part of the FEMA Flood recovery project 88690 related to the 2019 Flood. The project is funded through FEMA disaster recovery funds, NEMA disaster recovery funds and City utility funds. The private property owners along Avenue B would not be directly assessed for this project cost.

### Q4: How will the City and Contractor communicate with property owners?

The city will provide weekly construction updates explaining work completed and what to expect the following week. Updates will be emailed and posted on the City's website. You can sign-up for the email distribution list. Contractor will provide door hangers with project information along with digital message board signage as needed.

### Q5: Who do I contact with questions or concerns?

Name: John Gade, P.E., Project Coordinator

Phone: 515-233-0000

Email: [john.gade@strand.com](mailto:john.gade@strand.com)





**Q6: How will I access my home during construction?**

The Contractor must provide access to properties throughout construction. During paving operations or other critical work, the Contractor will coordinate directly with affected property owners if access is temporarily limited. Special accommodations will be made for property owners with unique needs.

**Q7: If my driveway is blocked during construction, what do I do?**

The Contractor will notify property owners if work is expected to impact access to their property or utility services. If you have questions, please contact:  
Name: Jon Mahon, Project Superintendent  
Phone: 402-490-1339  
Email: [jon@valleycorp.com](mailto:jon@valleycorp.com)

**Q8: Will emergency services be able to reach my home?**

Yes. At all times, the Contractor is required to maintain access for emergency.

**Q9: How will my garbage be picked up?**

Place your trash bin near the curb on your regular collection day. The Contractor will empty and return your bin. It is recommended that you label your trash bin with your address.

**Q10: How will my mail be delivered?**

Temporary construction mailbox clusters will be used during construction. Their locations will be coordinated by the Contractor, and each property owner will be notified. After construction, permanent mailbox clusters will be installed. Your individual mailbox will be removed during construction. The United State Postal Service (USPS) will deliver mail to temporary boxes located on the east and west sides of the project, boxes provided by the contractor. Your address will be marked on the individual box. In the future, a cluster mailbox may be installed per USPS regulations.

**UTILITIES & SERVICES**

**Q11: If I lose utility service (electric, gas, phone, cable, fiber, water) what do I do?**

If property owners lose utility service, please contact the local service provider.

Water & Sewer	City of Plattsmouth	402-296-2522
Electric	Nebraska Public Power District	877-275-6773
Natural Gas	Black Hills Energy	888-890-5554
Telephone/Cable TV	Charter/Spectrum	833-949-0036
Telephone/Cable TV	Windstream/Kinetic/Uniti	800-347-1991

**Q12: When can I remove utility locate flags or construction stakes?**

Please do not remove construction stakes or flags. If possible, mow around them rather than removing them. These markers are necessary to ensure safe and accurate construction.

**Q13: My invisible dog fence and/or sprinkler system are located within the right-of-way. What do I do?**

Please coordinate with the Contractor and clearly mark the locations of any buried electric dog fence wires and/or sprinkler heads prior to construction. You can do that by emailing the Project Superintendent Jon Mahon and coordinating a meeting if needed.

**Q14: Can I hire the Contractor to complete work on my private property?**

The Contractor, Valley Corporation, has stated they will not complete any private work outside the City of Plattsmouth contract along this corridor. Any private work will need to be completed by others. This includes work to your individual utilities.

